

SEEGUT ZEPPELIN

FRIEDRICHSHAFEN · LAKE CONSTANCE

CAR PARK RULES

Rules of use and operation for the underground car park and the outdoor parking spaces

As of: October 2026

1 OPERATOR, SCOPE

- 1.1 The car park is operated by Villa Gminder Hotel GmbH, Poststraße 1–3, 88048 Friedrichshafen, Germany (hereinafter “operator”). The car park comprises the underground car park and the outdoor parking spaces of Seegut Zeppelin, Ziegelstraße 5, 88048 Friedrichshafen.
- 1.2 These rules apply to all users of the car park, hotel and restaurant guests as well as external visitors. For hotel guests, the General Terms and Conditions for Hotel Accommodation Contracts apply in addition.
- 1.3 These rules and the price list are displayed at the entrances. They can also be accessed via the QR code displayed there and at www.seegut-zeppelin.de.

2 CONCLUSION OF CONTRACT, PARKING ENTITLEMENT

- 2.1 A rental contract for a parking space is concluded between the operator and the user upon entering the car park. There is no entitlement to a specific or to a free parking space. No guarding or custody contract is concluded.
- 2.2 Only registered motor vehicles with third-party liability insurance, an official number plate and a valid inspection sticker may be parked. In the underground car park, vehicles up to a height of 2.10 m are permitted. Motorhomes, caravans, lorries and vehicles with trailers may not be parked.
- 2.3 Specially marked spaces, such as charging spaces for electric vehicles, spaces for people with disabilities or reserved spaces, may only be used for the designated purpose and only by authorised persons.

3 OPENING HOURS

The car park is generally open around the clock. The operator may temporarily close the car park or parts of it for objective reasons, for example for maintenance, cleaning, winter services or events. Closures will be announced at the entrances in advance where possible.

4 PARKING FEE AND PAYMENT

- 4.1 The parking fee is based on the price list displayed at the entrances and at the pay machine. Individual agreements remain possible.
- 4.2 The parking fee must be paid cashless before leaving, preferably via the QR code, alternatively at the pay machine. The barrier opens once payment has been made. If staff exceptionally open the barrier without prior payment, the obligation to pay the parking fee remains.
- 4.3 Hotel guests may pay the parking fee either before leaving in accordance with subsection 4.2 or via their room bill. For the daily flat rate for hotel guests, the number plate must be registered at reception. Only then is entry and exit under the daily flat rate enabled. The same applies if parking is included in the booked rate.
- 4.4 If the parking fee is not paid before leaving, the operator will claim it subsequently from the user or the vehicle keeper. For keeper identification, processing and postage, it additionally charges a flat fee of EUR 30. If the parking duration cannot be determined, the maximum daily rate of the price list will be charged. The user may in each case demonstrate that a lower amount or no effort was incurred.

5 CONDUCT IN THE CAR PARK

- 5.1** The rules of the German Road Traffic Regulations (StVO) apply accordingly throughout the car park. Vehicles must be driven at walking pace. Pedestrians must use the designated walkways.
- 5.2** Vehicles may only be parked within the marked spaces, one vehicle per space, and in such a way that getting in and out of neighbouring spaces remains possible. Driving lanes, entrances and exits, escape routes, fire brigade access routes and emergency exits must be kept clear at all times.
- 5.3** The vehicle must be locked and secured against rolling away. Valuables must not be left in the vehicle.
- 5.4** The following is not permitted anywhere in the car park:
- smoking and the use of naked flames in the underground car park,
 - parking vehicles with leaking tanks, leaking lines or escaping fluids,
 - running engines unnecessarily, sounding horns and avoidable noise,
 - repairs, oil changes, washing vehicles and refuelling,
 - storing objects, fuel or flammable materials outside the vehicle,
 - charging batteries of e-bikes, e-scooters and comparable devices outside the bicycle room in Haus Isabella,
 - writing on, painting or damaging structural parts, facilities and planting,
 - staying in the car park for purposes other than parking or collecting a vehicle.
- 5.5** Children must be supervised in the car park.
- 5.6** Any soiling, for example from escaping fluids, must be reported to reception without delay.

6 CHARGING ELECTRIC VEHICLES

- 6.1** Charging spaces may only be occupied during a charging session. After charging has ended, the vehicle must be moved to another space within 60 minutes.
- 6.2** A separate fee applies for charging, as displayed at the charging station. Only suitable, undamaged charging cables may be used, no extension cables or household sockets.
- 6.3** There is no entitlement to a free charging point or a specific charging capacity.

7 CONTRACTUAL PENALTY FOR PARKING

VIOLATIONS

- 7.1** Anyone who culpably
- blocks escape routes, fire brigade access routes, emergency exits, entrances or exits,
 - blocks other vehicles or occupies more than one space,
 - occupies a space for people with disabilities or a reserved space without authorisation,
 - occupies a charging space without charging or contrary to subsection 6.1,
- shall pay a contractual penalty of EUR 40 per violation. The contractual penalty will be credited against any further claim for damages.
- 7.2** In the event of repeated or serious violations, the operator may prohibit the user from further use of the car park.

8 REMOVAL OF VEHICLES

- 8.1** The operator may have vehicles removed at the expense of the person responsible if they
- block escape routes, fire brigade access routes, emergency exits, entrances or exits,
 - prevent other vehicles from entering or leaving,
 - are parked without authorisation in a space for people with disabilities or a reserved space,
 - are evidently not roadworthy or have no official number plate, or
 - pose a hazard, for example due to escaping fluids.
- 8.2** The person responsible bears the reasonable costs of towing and storage. Statutory claims of the operator remain unaffected.

9 NUMBER PLATE RECOGNITION AND DATA PROTECTION

- 9.1** A camera system at the entrances and exits records the number plate and the date and time of entry and exit. The data is used to calculate and bill the parking fee and, in the event of non-payment or violations, to enforce the operator's claims. The system is operated by Scheidt & Bachmann GmbH on behalf of the operator.
- 9.2** The legal basis is Art. 6 (1) (b) GDPR (performance of the rental contract). In the event of non-payment or violations, the legal basis is Art. 6 (1) (f) GDPR; the operator's legitimate interest lies in enforcing its claims. For this purpose, it may request the keeper's details from the Federal Motor Transport Authority (KBA).

- 9.3 After paid exit, the data is automatically deleted after 48 hours. For hotel guests with a registered number plate, this applies after the end of the stay. In the case of outstanding claims, the data is stored until they are settled. Statutory retention obligations remain unaffected.
- 9.4 For hotel guests, the operator matches the number plate with the reservation, provided the guest has registered it.
- 9.5 The operator is the controller. Further information, including on the rights of access, rectification, erasure and objection, can be found in the privacy policy at www.seegut-zeppelin.de/en/privacy-policy/.

10 LIABILITY OF THE OPERATOR

- 10.1 The operator does not guard the vehicles and assumes no duty of custody.
- 10.2 The operator is liable for damage for which it is responsible resulting from injury to life, body or health. It is further liable for other damage based on an intentional or grossly negligent breach of duty by the operator or on an intentional or negligent breach of duties typical of the contract. In the case of simple negligence, liability in this case is limited to the foreseeable damage typical of the contract. Duties typical of the contract are those that make the proper performance of the contract possible in the first place and on whose fulfilment the user may rely. A breach of duty by a legal representative or vicarious agent is equivalent to a breach of duty by the operator. Further claims for damages are excluded.
- 10.3 For damage caused by other users or third parties, for example through theft or damage, the operator is only liable if it has itself breached a duty under subsection 10.2. The same applies to malfunctions of the technical equipment.

11 LIABILITY OF THE USER

The user is liable in accordance with the statutory provisions for damage and soiling caused by the user, the user's passengers or the user's vehicle to the car park, its facilities or other vehicles.

12 REPORTING DAMAGE

- 12.1 Please report any damage to your vehicle that allegedly occurred during the parking period to reception before leaving the car park where possible, and at the latest without undue delay after its discovery in text form to post@seegut-zeppelin.de. Only then can we determine the cause and, where applicable, identify the person responsible.
- 12.2 Complaints and defects concerning the car park can be reported to reception, also in text form to post@seegut-zeppelin.de.
- 12.3 Anyone who causes damage to the car park, its facilities or other vehicles shall report this to reception without delay.

13 DOMICILIARY RIGHTS

The operator's staff and persons commissioned by the operator exercise the domiciliary rights in the car park. Their instructions must be followed.

14 FINAL PROVISIONS

- 14.1 In addition, the statutory provisions on rental contracts apply.
- 14.2 German law applies. If the user is a merchant or a legal entity under public law, the exclusive place of jurisdiction is Friedrichshafen.
- 14.3 Notice pursuant to section 36 of the German Consumer Dispute Resolution Act (VSBG): Villa Gminder Hotel GmbH is neither willing nor obliged to participate in dispute resolution proceedings before a consumer arbitration board.
- 14.4 Should individual provisions be invalid, the validity of the remaining provisions remains unaffected.

This is a translation. In case of doubt, the German version takes precedence.