

SEEGUT ZEPPELIN

FRIEDRICHSHAFEN · LAKE CONSTANCE

HOUSE RULES

As of: October 2026

Welcome to Seegut Zeppelin. To ensure that all our guests feel at home, we kindly ask you to observe the following rules. They supplement our General Terms and Conditions. Our reception team will be happy to help with any questions.

1 GENERAL

- 1.1 These house rules apply throughout the Seegut Zeppelin premises, in all buildings, in the Pinus restaurant, in the garden, on the lakeshore, in the garden spa and in the fitness room. They apply to hotel guests and visitors alike.
- 1.2 Please follow the instructions of our staff. They exercise the domiciliary rights.
- 1.3 In the event of repeated or serious violations of these house rules, the hotel may prohibit the use of individual areas or terminate the stay. The provisions of the General Terms and Conditions remain unaffected.

2 ARRIVAL, DEPARTURE AND KEY CARD

- 2.1 Your room is available from 3:00 p.m. on the day of arrival. On the day of departure, we kindly ask you to vacate the room by 11:00 a.m. We will be happy to store your luggage at reception before check-in and after check-out.
- 2.2 Please always carry your key card with you. If our team has to let you into the building or your room outside reception hours because the key card has been forgotten or lost, we charge a service fee of EUR 75 for the staff call-out.
- 2.3 Rooms may only be used by registered guests. Unregistered overnight guests are not permitted.

3 QUIET HOURS

- 3.1 Quiet hours apply throughout the building and outdoor areas from 10:00 p.m. to 7:00 a.m. Please be especially considerate of other guests and the neighbourhood during this time.
- 3.2 Portable speakers and other electronically amplified music are not permitted in the garden or on the lakeshore at any time.
- 3.3 Parties and gatherings in the rooms are not permitted. For private occasions, we will be happy to advise you on our event options.

4 SMOKING

- 4.1 Seegut Zeppelin is a non-smoking hotel. Smoking is only permitted at the two designated smoking areas: in front of Villa Gminder and in front of Haus Ferdinand at the roundabout.
- 4.2 Smoking is not permitted in any buildings or rooms, on balconies and terraces, out of the windows, in the garden, on the lakeshore or in the garden spa. This also applies to e-cigarettes and comparable products. The consumption of cannabis is prohibited throughout the premises.
- 4.3 In the event of a violation, we charge the costs of special cleaning and, where applicable, loss of room revenue and the costs of a fire brigade call-out in accordance with subsection 7.3 of our General Terms and Conditions.

5 IN YOUR ROOM

- 5.1 For fire safety reasons, batteries of e-bikes, e-scooters and comparable devices may not be charged or stored in the rooms. You are welcome to charge them in the bicycle room in the underground car park of Haus Isabella.
- 5.2 Candles, incense and open flames are not permitted in the rooms or any of the buildings. Smoke detectors must not be covered or tampered with.
- 5.3 Your own cooking or heating appliances, such as hot plates, immersion heaters or fan heaters, may not be used.
- 5.4 For the lakeshore and the garden spa, please take the bath towels and bathrobes from your room.
- 5.5 Pets are not permitted at Seegut Zeppelin. Assistance dogs are welcome. Please register them at the time of booking and present the ID card for the human-assistance dog team in advance, or at the latest on arrival.
- 5.6 We recommend keeping valuables in the in-room safe.

6 RESTAURANT AND PUBLIC AREAS

- 6.1 Swimwear is not permitted in the Pinus restaurant or on the terrace.
- 6.2 Food and drinks brought from outside may not be consumed in the lobby, the Pinus restaurant, at the bar, in the garden or on the lakeshore.
- 6.3 Children may only be in any area of the hotel and grounds under the supervision of their parents or another responsible adult.

7 GARDEN AND LAKESHORE

- 7.1 The garden and lakeshore are reserved exclusively for our hotel guests.
- 7.2 Bathing is at your own risk. There is no lifeguard. Children may only be on the shore and in the water under the supervision of their parents or another responsible adult.
- 7.3 The open stairs down to the lake may be slippery when wet or due to algae. Please take particular care.
- 7.4 The changing cabins are available to all guests. Please do not reserve sun loungers with towels or belongings when you are not using them.

- 7.5 Seegut Zeppelin is located in a landscape protection area. To protect the shoreline and nature, we have agreed with BUND (Friends of the Earth Germany) that no SUPs or motorised boats, nor any other watercraft, may be launched from or landed at the hotel premises. This does not apply to boats rented out by the hotel.
- 7.6 Guests may not barbecue or light open fires in the garden or on the lakeshore. This does not apply to fire bowls set up and supervised by the hotel. Please take your rubbish with you.

8 GARDEN SPA AND SAUNA

- 8.1 The garden spa with Finnish sauna, sanarium and relaxation room is available to our hotel guests aged 16 and over. Current opening hours are available at reception and in the digital guest directory.
- 8.2 The sauna and sanarium are textile-free. Please shower before using the sauna and always sit on a towel.
- 8.3 Please keep quiet in the relaxation room. Please do not make phone calls anywhere in the spa and switch your mobile phone to silent. Taking photos or videos in the spa is not permitted.
- 8.4 Food and drinks in glass containers may not be brought into the spa.
- 8.5 Please only use the sauna and sanarium if you feel fit to do so. If in doubt, consult your doctor beforehand.
- 8.6 Please arrive about ten minutes before your treatment or massage. Let us know in advance about any health restrictions, allergies or pregnancy so that we can tailor the treatment accordingly.
- 8.7 Treatments and massages can be changed or cancelled free of charge up to 24 hours before the appointment. In the event of later cancellation or no-show, we charge the full price of the treatment. You are at liberty to demonstrate that no loss or a lower loss has occurred. If you arrive late, the treatment time will be shortened accordingly.

9 FITNESS ROOM

- 9.1 The fitness room is open around the clock and is available to hotel guests aged 16 and over.
- 9.2 Use is at your own responsibility. Please use the equipment only as intended, wear clean sports shoes, use a towel and clean the equipment after use. Please report any defects to reception.

10 PHOTOS, FILMING AND DRONES

- 10.1 Private souvenir photos are welcome outside the spa. Please respect the privacy of other guests.

10.2 Commercial photography and filming, including for social media as part of collaborations, require our prior consent.

10.3 Launching, landing and operating drones on the hotel premises, in the garden or on the lakeshore is only permitted after prior registration and with the hotel's consent. All required official permits must be in place and proven to the hotel in advance. Due to aviation and other official restrictions in this area, consent is only granted on a case-by-case basis. Our staff may immediately stop any drone flight without consent. We report violations to the competent authorities. For photography and filming at events, we will be happy to put you in touch with a drone pilot who holds all the required permits.

1.1 WI-FI

11.1 Wi-Fi is available to you free of charge. Please use it only in accordance with the law.

11.2 We cannot guarantee uninterrupted availability or a specific speed.

1.2 SAFETY

12.1 Please familiarise yourself with the escape route plan in your room. In the event of fire or an alarm, leave the building via the marked escape routes. Do not use the lifts and follow the instructions of our staff and the emergency services.

12.2 Escape routes, corridors and stairwells must be kept clear.

1.3 LIABILITY, LOST PROPERTY

13.1 The hotel's liability, including for the use of the lakeshore, garden spa and fitness room and for stored luggage, is governed by section 8 of our General Terms and Conditions.

13.2 For items left behind, subsection 8.6 of our General Terms and Conditions applies. We keep them for six months.

Thank you for your understanding. We wish you a wonderful stay.

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